

## DIAGNOSIS AND TESTING > LOCKS, LATCHES AND ENTRY SYSTEMS > PINPOINT TESTS > PINPOINT TEST I : ALL DOOR LOCKS ARE INOPERATIVE

Refer to Remote Keyless Entry and Alarm for schematic and connector information.

### Normal Operations and Fault Conditions

REFER to: Handles, Locks, Latches and Entry Systems - System Operation and Component Description .

### Possible Causes

- Wiring, terminals or connectors
- BCM

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**NOTE:** Use the correct probe adapter(s) when making measurements. Failure to use the correct probe adapter(s) may damage the connector.

I1 CHECK FOR BCM (BODY CONTROL MODULE), DDM (DRIVER DOOR MODULE) AND PDM (PASSENGER DOOR MODULE) DIAGNOSTIC TROUBLE CODES (DTCS)

Ignition ON.

Using a diagnostic scan tool, carry out the BCM self-test.

Using a diagnostic scan tool, carry out the DDM self-test.

Using a diagnostic scan tool, carry out the PDM self-test.

### Are any Diagnostic Trouble Codes (DTCs) present?

|            |                                                                       |
|------------|-----------------------------------------------------------------------|
| <b>Yes</b> | REFER to the BCM DTC Chart , the DDM DTC Chart or the PDM DTC Chart . |
| <b>No</b>  | GO to I2                                                              |

I2 VERIFY THE OPERATION OF BOTH DOOR LOCK CONTROL SWITCHES

Press the lock and unlock buttons on both door lock control switches while observing the door lock operation.

### Does any door lock operate?

|            |          |
|------------|----------|
| <b>Yes</b> | GO to I3 |
|------------|----------|